

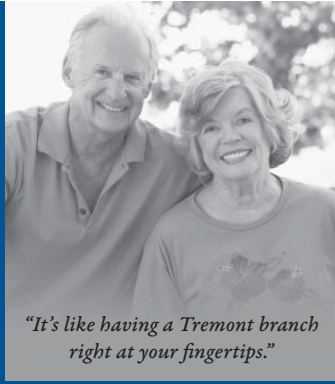


Member Telephone Service

781-356-4874

Toll-Free

1-800-370-2255



"It's like having a Tremont branch right at your fingertips."

This brief outline features many of the most common options available through Member Telephone Service. Your individual account options will depend on what types of Tremont accounts you have. *Remember to listen carefully for the option you want and press as instructed.*

Common commands you may use at anytime:

- * Star Key: Press to back-up one menu level
- 0 Zero key: Press to connect with operator assistance
- 8 Eight key: Move forward five (5) items in the history
- 9 Nine key: Repeat the last item

MTS features the latest technology in remote banking

With this convenient service and a telephone, you can perform your transactions from anywhere in the world. Wherever you go, Tremont is there for you

24 hours a day, 365 days a year.



333 Longwood Ave., 4th Floor, Boston, MA 02115
Local: 781-843-5626 • Toll-free: 800-370-1939



Using Member Telephone Service

When prompted, simply press the number for the transaction you wish to complete.

LANGUAGE MENU

- 1 English
- 2 Spanish

Member number followed by #

Access code followed by #

MAIN MENU

- 1 Account & loan inquiries
- 2 Payments, transfers & withdrawals
- 3 New member number & other activity
- 5 Disconnect
- 0 Credit union assistance

1 Account & loan inquiries

- 1 Balance inquiries
 - 1 Savings
 - 2 Checking
 - 3 Other account balances
- 2 Account history
 - 1 Deposits
 - 2 Withdrawals
 - 3 Dividends year to date
 - 4 List of all activity
- 3 Cleared Checks
 - 1 List of cleared checks
 - 2 Specific check cleared
- 4 Loan inquiries

2 Payments, transfers & withdrawals

- 1 Loan payment
- 2 Transfer
- 3 Cross member transfer
- 4 Check withdrawal to be mailed

3 New member number & other activity

- 1 Different member number
- 2 Savings rate quotes
- 3 Loan rate quotes
- 4 Change access code
- 5 Stop payments
- 6 Activate debit card
- 7 Report lost or stolen card