

This brief outline features many of the most common options available through Member Telephone Service. Your individual account options will depend on what types of Tremont accounts you have. *Remember to listen carefully for the option you want and press as instructed.*

Common commands you may use at anytime:

- * Star Key: Press to back-up one menu level
- 0 Zero Key: Press for operator assistance during business hours
- 8 Eight Key: Move forward five (5) items in the history
- 9 Nine Key: Repeat the last item

MTS features the latest technology in remote banking

With this convenient service and a telephone, you can perform your transactions from anywhere in the world. Wherever you go, Tremont is there for you.

24 hours a day, 365 days a year.



Local: 781-843-5626 • Toll-free: 800-370-1939
P.O. Box 850649, Braintree, MA 02185-0649

www.tremontcu.org

TREMONT CREDIT UNION



Member Telephone Service

781-356-4874

Toll-Free

1-800-370-2255



"It's like having a Tremont branch right at your fingertips."

Using Member Telephone Service

When prompted, simply press the number for the transaction you wish to complete.

LANGUAGE MENU

- 1 English
- 2 Spanish

Member number followed by #

Access code followed by #

MAIN MENU

- 1 Account & loan inquiries
- 2 Payments, transfers & withdrawals
- 3 New member number & other activity
- 5 Disconnect
- 0 Credit union assistance

1 Account & loan inquiries

- 1 Balance inquiries
 - 1 Savings
 - 2 Checking
 - 3 Other account balances
- 2 Account history
 - 1 Deposits
 - 2 Withdrawals
 - 3 Dividends year to date
 - 4 List of all activity
- 3 Cleared Checks
 - 1 List of cleared checks
 - 2 Specific check cleared
- 4 Loan inquiries

2 Payments, transfers & withdrawals

- 1 Loan payment
- 2 Transfer
- 3 Cross member transfer
- 4 Check withdrawal to be mailed

3 New member number & other activity

- 1 Different member number
- 2 Savings rate quotes
- 3 Loan rate quotes
- 4 Change access code
- 5 Stop payments
- 6 Activate debit card
- 7 Report lost or stolen card